



Security Journey Case Study

Simplify Secure Coding Training Requirements for SOC2 Compliance



The Company

Traction Guest is the leading enterprise visitor management system. They provide organizations with a single place to secure, manage and govern an entire cycle of visitor operations. Their system helps to make welcoming applicants, contractors, partners, customers, vendors or investors seamless, and keep sites secure, employees safe and processes compliant. They boast thousands of enterprise installs of their system, across 5 continents, and have secured the coveted leader spot in G2 Momentum Grid for Visitor Management.

The Challenge

Traction Guest requires their developers to take and complete secure coding training to meet SOC2 compliance requirements. Unfortunately, their previous solution wasn't working out for them. Their developers didn't find the video-based training from a well-known vendor very engaging, and as a result, it was difficult to get their development team to complete the training. Since the videos could be fast-forwarded to make it appear that they had been completed, Traction Guest wasn't certain if all the developers who claimed that they'd completed the training had actually taken the training. In addition to those challenges, their administrators were spending tens of hours every year manually managing, tracking and reporting on training to meet the compliance requirements. The quality of metrics that they were tracking was very rudimentary, and didn't provide detailed insight into developers' abilities, and what needed to be remedied.



The Solution

Traction Guest selected Security Journey's HackEDU Secure Coding Training Platform to help them solve the problem of providing secure coding training that was engaging, and that would help them easily show that they'd met their compliance requirements. HackEDU's interactive training was designed from the ground up to solve the problem of developer engagement. Their training platform is focused on both offensive and defensive training, which has been proven to increase motivation and increase learning effectiveness. In addition to that, HackEDU applies Learning Science principles in its platform, which improves learning outcomes.

Its administrative platform makes it easy to track the progress that developers have made on training, and to automatically send reminders to developers to complete their training. The reporting provides clear insights not only on which lessons developers have completed, but also about their level of proficiency in each. The latter makes it easy for administrators to assign remedial lessons that help developers to get better at topics that they're weak in.

The Results

10s

of hours reduction in time spent actively managing, tracking and reporting training completion

100%

of developers surveyed who'd taken other forms of secure coding training preferred HackEDU

100%

of developers surveyed said that HackEDU's training taught them something new

We help enterprises reduce vulnerabilities with application security education for developers and all individuals involved in creating software. Development teams are empowered through practical, skill-oriented secure coding training that easily satisfies compliance needs and goes beyond to build a security-first development culture.